



# Quality Metrics

Why are we going...  
Where are we going...

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# **QUALITY AND OPQ**

# Vision for 21<sup>st</sup> Century Manufacturing

*“A maximally efficient, agile, flexible pharmaceutical manufacturing sector that reliably produces high quality drugs without extensive regulatory oversight.”*

Are we there yet?

# Challenges

- What about quality?
  - FARS have increased
  - Recalls have increased
  - Shortages have increased
  - Lack of common measuring stick
  
- What about flexibility?
  - Supplement trends continue unabated
  
- What about workload?
  - Significant increases in application numbers
  - Increasingly complex
  - Increasingly global
  
- What about focus?
  - More on review (predicting) than on post market surveillance
  - Compliance or quality?

# Concept of Operations - Structure

- Increasing complexity → • **Leverage Expertise**
- Silos → • **Integration**
- Issues of quality → • **Surveillance and Metrics**

Supported by holistic product quality IT data platform

# Concept of Operations – Work Processes

- Individual opinion
  - Reactive; case specific
- 
- **Standards**
  
- Discipline specific viewpoint
- 
- **Patients First**
  - **Incorporate QRM**

Supported by holistic product quality IT data platform



# **SURVEILLANCE & QUALITY METRICS**

# What are Quality Metrics?

- An objective measure of the quality of a product or process
  - Quality is the fitness for intended use of the product, relevant to patients
  - Product (and/or process) segmentation
  
- An objective measure of the quality of a site
  - Quality is measure of site's ability to manufacture products fit for intended use
  - Site segmentation (can include a build of product/process scores)
  
- An objective measure of the effectiveness of systems associated with the manufacture of pharmaceutical products, including the pharmaceutical quality system
  - On site evaluation of quality systems



# More on Quality Metrics...

- Widely used in industry
- Components required under CGMPs
  - Annual Product Review
    - Manufacturing data, SPC charts, process capability output
  - Available to FDA Investigators during inspection
- Wide range of utility benefitting public health, industry and Agency stakeholders

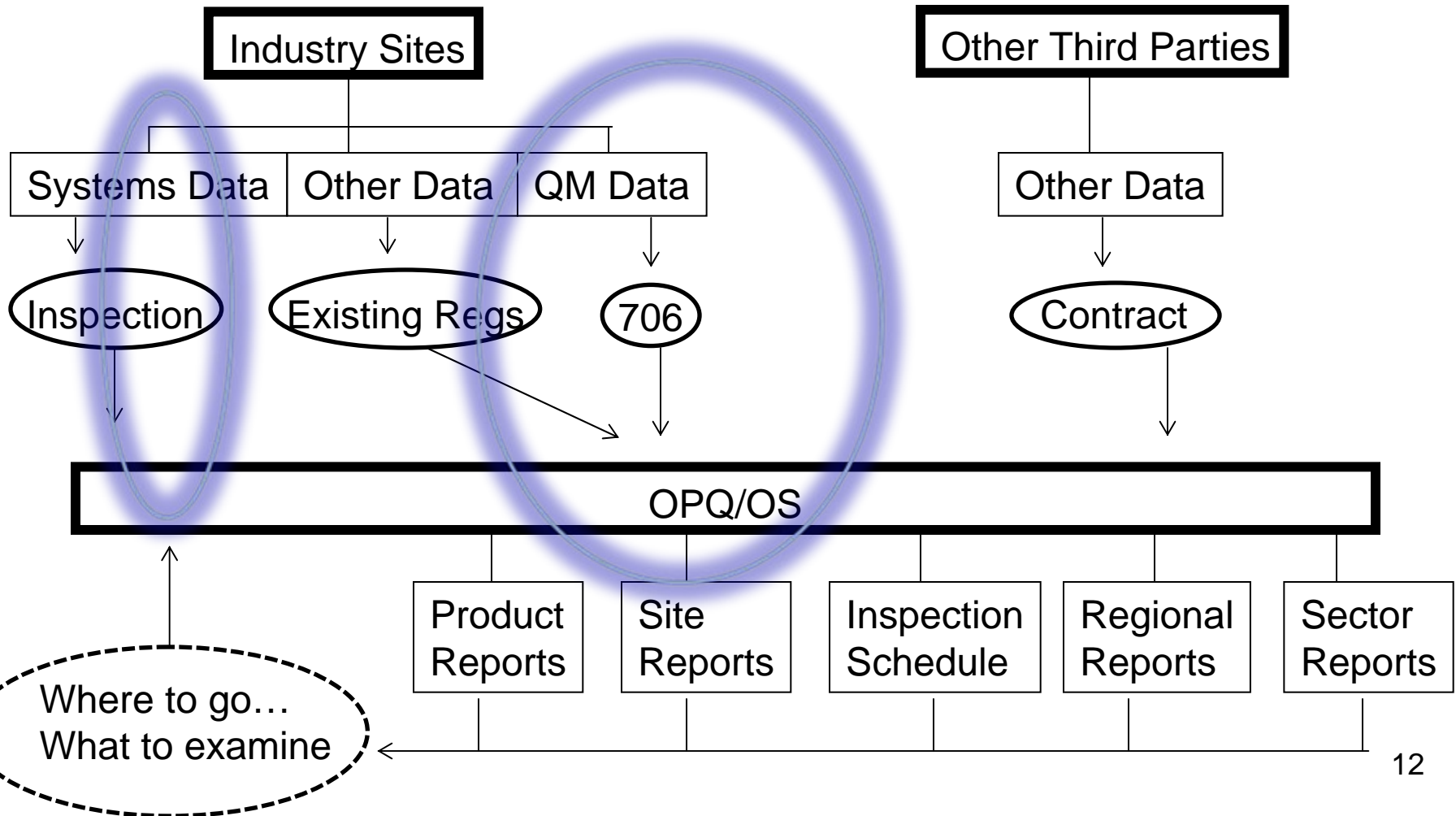
# Why Use Quality Metrics?

- Common language to gauge progress around quality
  - Potential useful to reduce shortages
  - Objective measures provide clarity to all
  - Path to achieve regulatory flexibility and reduced post market change control burden
- Risk based inspection required under FDASIA
    - Always done
    - Reinvent and have meaningful input

# How Will Quality Metrics Be Used?

- Assist to segment sites for risk based inspection schedule
  - Risk based inspection schedule required under FDASIA, Title VII, section 705
- Assist to segment products (and/or processes) and individual product manufacturers based on risk
  - Potentially predictive of future drug shortages
    - Possibly speeds preventative efforts
- Basis of structured (objective) component of inspection and review
- Not to issue “restaurant style grades”
  - Where do you stand relative to industry groupings

# Quality Metrics Use in OPQ/OS



# Initial Questions to Answer

- What are the right metrics?
  - How do we define them?
  - Which to collect and which to audit?
- How should the metrics collect be used?
- What regulatory mechanism to use to collect?

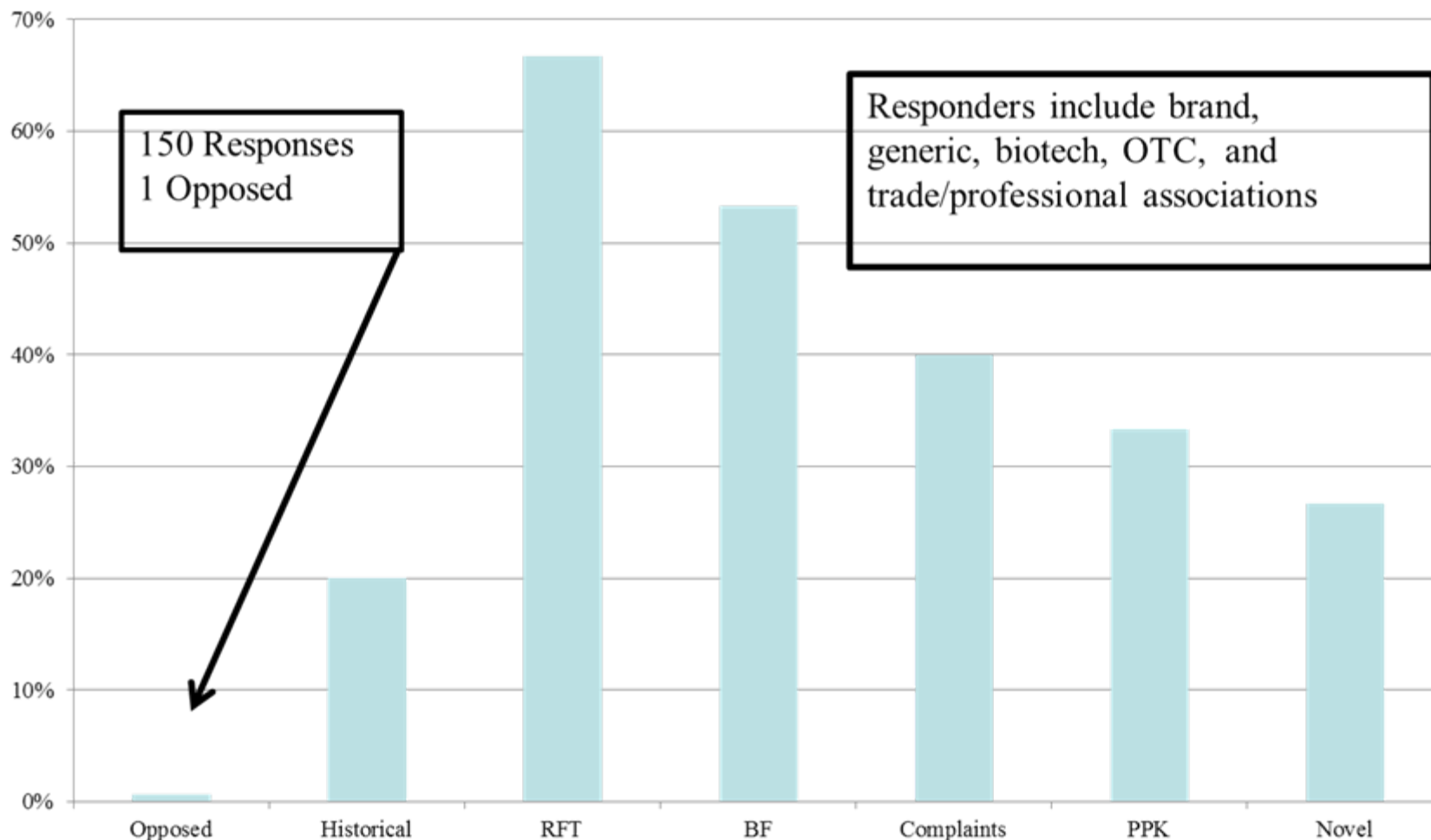
# Potential Regulatory Mechanism

- FDASIA Title VII a useful tool
  - Sec. 705 requires FDA to do risk based inspection (i.e. site stratification schedule)
    - Currently have limited “practical” access to most meaningful data
  - Sec. 706 allows FDA to collect information that would have been available on inspection “in advance or in lieu of an inspection”
- Potential regulatory mechanism
  - Identify metric available on inspection
  - Collect it under 706
  - Utilize for 705 and 706, etc...
- Potential draft guidance on mechanism
- Potential “Dear industry” letter to communicate specific metric(s) request

# Quality Metrics – Industry Input

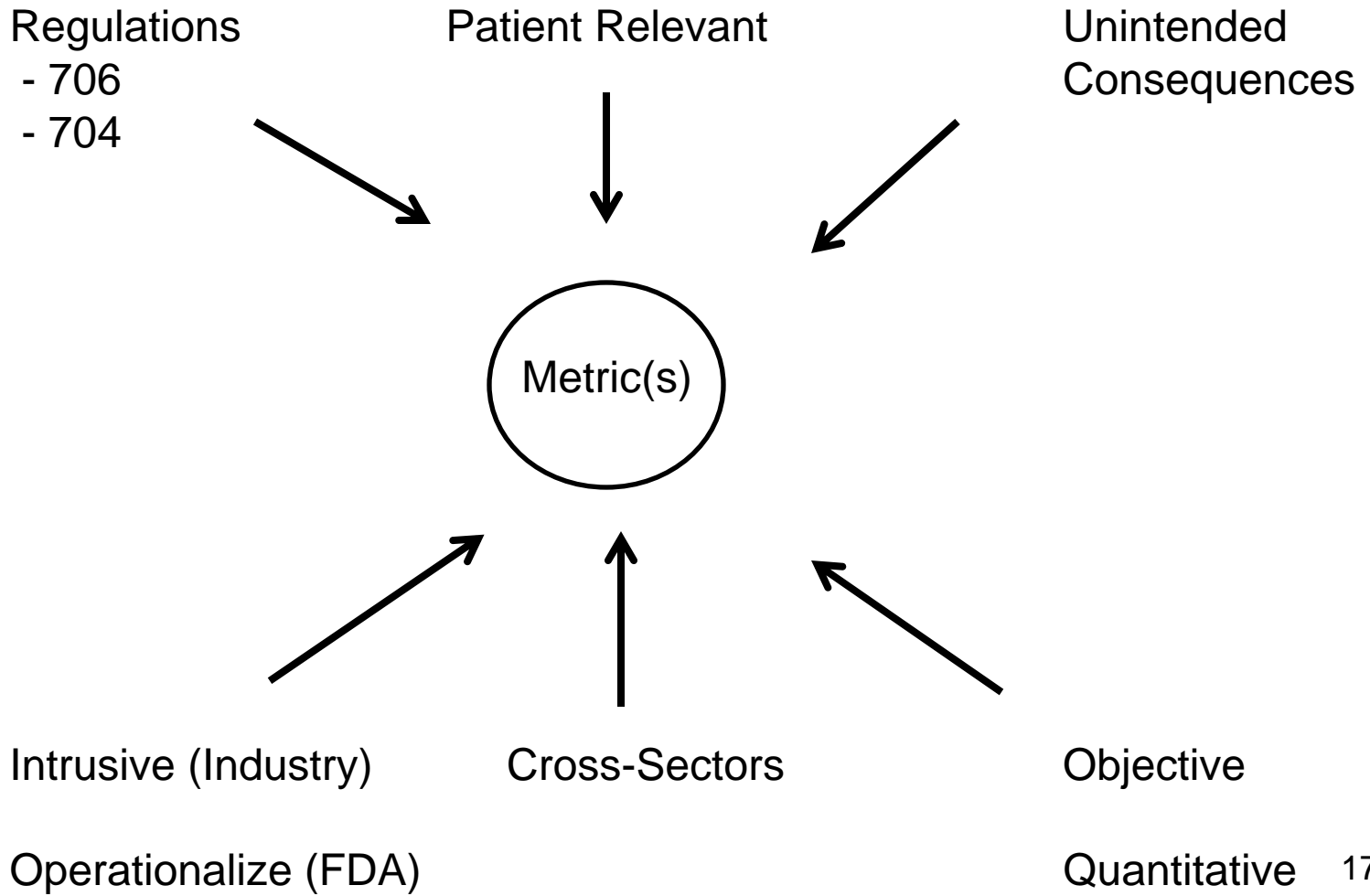
- Initial stakeholder feedback sought in drug shortage FRN
  - Positive feedback
    - BIO, GPHA, ISPE, PDA, PHRMA
- Broadly engaging industry and other stakeholders on details of program
  - What metrics, etc...
  - FDA in listening mode

## Quality Metrics: Industry FRN Feedback





# Metric Criteria



# Questions to Consider

- What metrics are useful for stratification?
  - Products (and/or processes)
  - Sites
- What metrics are useful as objective measures of quality for inspection of the “6 systems” at the site?
- How do we define them?
- How do we use them?

# Some Potential Metrics... Mentioned & Often Kept by Firms

- Batch Failure Rate
  - Right First Time
  - OOS / Laboratory Failure Investigation Rates
- Definitions matter!
    - Standards for sampling/acceptance plans



# Message: Potential Ask of Industry

- Each FEI site reports the following (per CY) – stratify by product and/or application number.
  - **# of lots attempted**
  - **# of lots rejected**
  - **# of lots reworked or reprocessed**
  - **# of lot release tests conducted**
  - **# of Out of Specification Results (# of lot release tests failed)**
  - **# of lot release results invalidated because of laboratory error/anomaly (# of lot release test outcomes reversed due to lab error)**
- Data requirements from industry are minimal

# Potential Next Steps

- Consider guidance on mechanism – 4Q13
- Engage industry and other stakeholders on metrics – 4Q13
- Assess industry feedback – 1Q14
  - Reaction to guidance
  - Industry white papers and proposed metrics
- Initial industry request – 2Q14
  - For collection in 2015

# Quality Metrics – Key Points

- Keep it simple
  - Clearly within the context of inspection bounds for purposes of 705
  - Focus on definitions and foundation
  
- Improved objectivity
  - Site selection and product stratification
  - On-site inspection
  
- Segmenting sites/products, but also evaluating quality systems

# Questions?

Note: This presentation may be dated by the time you are reading it as this is a fast evolving topic. Feel free to reach out for updated information.

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